

Help Desk Support – Contact Information

- **IT Help Request Tickets:** ITSupport@treasurehealth.org *preferred method
- **IT Help Desk Phone:** # 772-403-4433, Extension 4433 *method for urgent issues
 - ✚ IT Help = **Equipment Issues** (hardware/software) – Are you having issues with your phone, with your laptop, network password resets, do you need an application installed, did something break?
 - ✚ Our IT technicians can remotely log into your desktop or laptop to help solve issues even in a remote environment
- **Informatics Help Request:** InformaticsSupport@treasurehealth.org *preferred method
- **Informatics Help Desk :** 772-403-4422, Extension 4422 *method for urgent issues
 - ✚ Informatics Help = EMR Support
 - ✚ HBC (Clinical Charting Issues) Mumms Mobile 2, PIM Support, Password Resets, please use the above email

If for any reason you are experiencing a service impacting issue such as being locked out of your computer or Mumms is “down” and you cannot work, PLEASE CALL YOUR GROUP LISTED ABOVE!

- If you receive a voicemail, please leave a message so we have documentation of the call
- If you do not receive a return call within **15 minutes**, please call your manager who will have the next chain of “contact” with IT/Informatics leadership

We're Here When You Need Us 

IMPORTANT WEBSITES

1) TEAM TREASURES – (Intranet)

<https://teamtreasures.org/loginpage/>

- ADT
- EVENTS
- JOBS



Cheer for a Peer



IDT Meetings



3) ADP -

<https://workforcenow.adp.com>



2) STATESERV Link – (Durable Medical Supplies)

<https://www2.dmetrack.com/>



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